

REF: TMD/04/2025-26 dated 09/12/2025

Amendments to RFP

S.No.	Page No	Clause No.	Existing Clause	Proposed Clause
1	8	3 (1)	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 5 years as on 30/09/2025.	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 3 years as on 30/09/2025.

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Clarifications to RFP

Sr. No	Page No	Clause No	Description in RFP	Clarification Sought/Remarks	Bank's Response
1	14	EVALUATION AND AWARD CRITERIA	Determination of L1 Bidder and Awarding of Contract: RA Qualification Rule H1-Highest Priced Bid Elimination	We kindly request you to waive the requirement for Reverse Auction	Please adhere to the terms of the RFP
2	7	BACKGROUND AND PURPOSE OF THE PROJECT	Bank has 900 quantity of existing email/Application/defender licenses of Microsoft 365 and it expires on 02.03.2026.	As Microsoft SMB Business SKU has a limit of 300 licenses, please confirm whether you will use 600 licenses across more than one tenant ID	It is clarified that Business Plan licenses are limited to 300 only. The liceness will be used for only one tenant ID.
3	11	BID EARNEST MONEY	EMD Amount Rs.5,00,000/-	MSME and DPIIT-registered companies are exempted from EMD submission	It is clarified that Micro and Small Enterprises (MSEs) and DPIIT-registered startups are exempted from submitting Earnest Money Deposit (EMD)
4	16	PERFORMANCE BANK GUARANTEE	ePBG Percentage(%) 5.00	We kindly request you to consider waiving the requirement of the Performance Bank Guarantee (PBG) for this software tender, in view of the nature of services involved.	Please adhere to the terms of the RFP
5	8	PREQUALIFICATION CRITERIA OF THE BIDDER	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 5 years as on 30/09/2024	The bidder should be registered as a Limited company (Private/Public) in India as per Company Act 1956 & 2013 or Limited Liability Partnership firm since last 3 years as on 30/09/2025	Please refer to the amendment

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6	51	Annexure-XI 11. Certificate of Local Content as per Make in India Guidelines	11. Certificate of Local Content as per Make in India Guidelines	As per the OEM confirmation MII not available for microsoft	Please adhere to the terms of the RFP
7			Estimated Bid Value Rs. 1,63,62,000/-		It is clarified that all prices in GeM are inclusive of taxes